

Ref. Number: 60-HRD/2025/112

Date: 15.04.2025

JOB OPPORTUNITY

Evolve your career with State Trading Organization Plc.

Position Name	IS Officer
No. of Position	1
Worksite / Department	Head Office / Information Technology
Salary & Benefits	<ul style="list-style-type: none"> • Net Salary Range: MVR 13,000 – 15,000 • Overtime and extra working days allowance • Health insurance will be provided after probation • Staff privilege program
Job Responsibilities	<ul style="list-style-type: none"> • Troubleshoot and resolve SAP MM (Materials Management) issues related to procurement, inventory, vendor management, and logistics. • Monitor and resolve help desk tickets in a timely manner, ensuring minimal disruption to business operations. • Provide first and second-level support to end-users, conduct training sessions and workshops to enhance user competency • Collaborate with functional teams, developers, and business teams to participate in requirements gathering, design, development, and testing of end user's requirements. • Identify recurring issues and maintain proper documentation of changes, and resolutions for future reference
Required Qualifications	<ul style="list-style-type: none"> • Diploma / Equivalent Qualification in ICT field
Preferred Requirements	<p>Experience:</p> <ul style="list-style-type: none"> • Previous experience in the IT field. • Knowledge of procurement, inventory management, MRP, and logistics processes. <p>Technical Skills:</p>

	<ul style="list-style-type: none">• Strong troubleshooting and analytical skills.• Ability to write functional specifications for developers Soft skills: <ul style="list-style-type: none">• Excellent communication and training delivery skills.• Ability to work under pressure and manage multiple tickets.• Strong problem-solving and customer service orientation.
Deadline	22 nd April 2025, 1230hrs
How to Apply	Interested candidates please apply online through our job portal https://sto.mv/careers To process the application, we require necessary documents You can contact us on 3012404